1. Record a list of Client Requirements you would like to see in the project being developed This list of client requirements MUST be emailed to your development team representative two days before your next tutorial. The development team representative will be responsible for sharing this document with the rest of the development team.

* Status of the issue
* Confirmation emails
* A maximum amount of tasks for each volunteer
* Minimum weekly communications between volunteer and member
* the use of an online document instead of excel to make it easier for volunteers to edit and give information at the same time as one another
* Translate for migrants
* Priority status (this could simply be a way for volunteers to sort which service requests are due ie. something due the next day would be high priority)
* An application to review the service providers where members can leave feedback, or the volunteers can enter the members feedback on their behalf.
* Volunteer availability status which members and other volunteers can see (available, busy, offline)
* Links to other help services for migrants/members
* A system for collecting donation for the organisation
* Ticketing system for the monitoring of tickets processed and accounted for
* Prioritisation of tickets, e.g. urgent, high-level prioritisation, etc.
* Current state of the ticket (in progress, complete, etc.)
* Automated enquiry (response) to contractors/clients
* Log in system
* Username/password – authentication?
* Account system
* Financial data
* For example, costs and benefits?
* Simple website
* Hold contractor data
* Hold migrant data
* Info
* Language
* Job tracking
* If an order has been sent out
* Categorisation of jobs, companies, prices and people
* Feedback rating and comments system
* Database performance is optimised